Product Bulletin

Trimble Clarity

05/2022

Public Information

FAQ - TRIMBLE CLARITY SUBSCRIPTIONS

How can I purchase a subscription to Trimble Clarity?

To purchase Trimble Clarity, please fill in the form on our website and a local Trimble Distributor will contact you to provide a quote.

How often will I need to pay for Trimble Clarity?

The Trimble Clarity subscription is priced per 12 months. You will need to pay on purchasing your subscription and then every 12 months thereafter.

Can I try Trimble Clarity first?

You can try Clarity for free for a period of 60 days. Go to https://app.clarity.trimble.com/login to create a Trimble ID or use your existing Trimble ID to sign in under the same URL. Your trial period starts as soon as you sign in.

What happens when I reach the end of my 60-day trial?

Once your free trial expires, you can no longer work with the data you uploaded or add any new projects. In order to keep using and sharing your data, you will need to subscribe to a business, professional, or enterprise plan of Trimble Clarity.

© 2022, Trimble Inc. All rights reserved. Trimble and the Globe & Triangle logo are trademarks of Trimble Inc., registered in the United States and in other countries. All other trademarks are the property of their respective owners.

Product Bulletin

What is a ‘Project’ in Trimble Clarity?

A project is a single point cloud or 3D model no matter the size of the data. Images or panos coming from a laser scanner will not count as an individual project.

What is a ‘Member’?

A member is someone you invite into your Clarity 'world' so they can see all of your projects, not just individual ones. Permission levels can be set for members depending on the role you'd like them to have, anywhere from having the same permissions as the account owner, to only being able to view projects, or access specific tools. The members feature is only available to our Business, Professional and Enterprise subscribers.

Where is the Trimble Clarity data stored?

Trimble Clarity processes point cloud and 3D model data for streaming. The processed data is housed in the Trimble Cloud which uses Amazon Web Services. The main storage location is USA East and uses CloudFront to ensure appropriate speeds to any location. Due to in-country limitations, certain countries cannot use Trimble Clarity.

Does Trimble Clarity meet data privacy standards (i.e. GDPR in Europe)?

At Trimble, we are committed to your privacy. To make good on that promise, we've created a Privacy Center, where you'll learn all about our approach to your privacy https://www.trimble.com/privacy.

© 2022, Trimble Inc. All rights reserved. Trimble and the Globe & Triangle logo are trademarks of Trimble Inc., registered in the United States and in other countries. All other trademarks are the property of their respective owners.